



Mountain Trails Community Association

VENDOR INTRO + INSTRUCTIONS

Dated: 05.01.2023

Mountain Trails Community Association has contracted with Oversii for patrol and parking enforcement services. Our goal is to promote safety and consistency through enforcement of the CC&Rs at your community.

Enforcement begins May 1st, 2023

PARKING RULES AND REGULATIONS

(Please see the CC&Rs at your community). Put simply:

- NO** parking in the designated pool spots allowed.
- NO** vehicle to be parked on the landscape of any property.
- NO** street parking allowed within the community. This includes oversized vehicles, RVs, boats, trailers, commercial vehicles, storage.
- NO** oversized vehicles, RVs, boats, trailers, commercial vehicles, or storage allowed to park in the driveway.
- NO** vehicle to be overhanging on the driveway or blocking the sidewalk.

WHAT YOU CAN DO TO STAY IN COMPLIANCE

- Follow the guidelines within your community.
- If a violation flyer was received, you can gather information specific to your violation and who to contact at www.oversii.com/citation.
- Sign up at www.oversii.com and register your vehicles in order for us to identify where vehicles belong in the community. This can be done by clicking on the "Residents" tab via the website.
- Apply for a variance @ www.oversii.com, this is a temporary exception to the rules. Applying **DOES NOT** guarantee approval, it will be reviewed by the management company/the board at your community.
- If your vehicle was towed, contact **All City Towing (480) 833-7278**
- If you have any questions, please reach out to your community manager Jayna Van Den Einde, jayna@kinneymanagement.com, with Kinney Management Services (480) 508-4017, or us via www.oversii.com.

FREQUENTLY ASKED QUESTIONS

Q. Why is there parking enforcement in my community?

A. The CC&Rs are a contractual agreement between the homeowner and the Association. Homeowners are contractually bound to uphold the CC&Rs.

A. Congested / illegal parking is a safety hazard for emergency situations, children, and overall resident behavior. It also communicates rules and increases aesthetics of the community.

Q. What if I encounter or are suspicious of mischievous activity occurring in my community?

A. Call 911 or the local police for all serious related matters.

Q. What if there is a non-emergency situation in my community?

A. To report a non-emergency situation, call us at 866-506-5759, or the management non-emergency line at 480-508-4017

Q. I have a guest(s) in town, what do I do?

A. Guests can park in your garage or driveway, or in visitor parking, or a variance can be applied for via www.oversii.com.

VIOLATION FLYER

WARNING

VIOLATION TYPE

- EXCESSIVE VISITOR PARKING
- STREET PARKING
- RESIDENT IN VISITOR PARKING
- NO PERMIT / INACTIVE PERMIT
- ABANDONED / STORED VEHICLE
- RVS / OVERSIZED / TRAILER COMMERCIAL VEHICLE / STORAGE
- HANDICAP ZONE
- FIRELANE / BLOCKING GARAGE
- EXPIRED PLATE
- OTHER: _____

FINAL NOTICE

- NEXT VIOLATION = TOW

DATE: _____

CITATION #: (Your Plate #) Example: ABC123

OTHER: _____

Questions on why this was received? Who to contact?

1. Visit www.oversii.com/citation
2. Input citation number (plate #) to find out more info
3. Contact the displayed management company for questions
4. Sign up to receive pre action notifications for the future

*To appeal this notice, please contact your management company

Be a part of the SOLUTION
Visit www.oversii.com to sign up to report issues, get answers, and much more

WE ARE HERE TO HELP YOU IN SEEKING COMPLIANCE

PRESENCE ON PROPERTY

PATROL VEHICLES

(Toyota Corolla, White)



UNIFORMS

(blue shirt, black jacket, black pant, black shoes)



SIGNAGE

(if installed on property)



ENFORCED COMMUNITY

Please refer to the CC&Rs and / or contact your management company for more information

PATROLLED BY:



866-506-5759
www.oversii.com

*Sign up to get alerts, pre action notices, and more
DPS License # 1695695



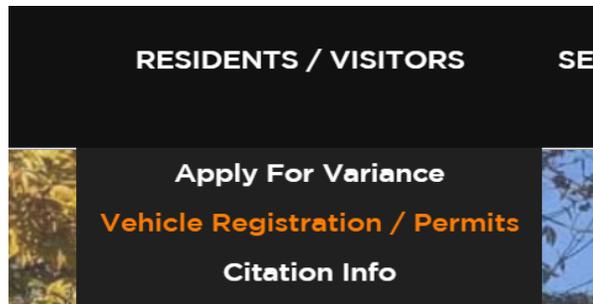
Thank you for understanding and abiding by the rules. By doing so, you are increasing the safety and respect for each of your neighbors.

VEHICLE REGISTRATION INSTRUCTIONS

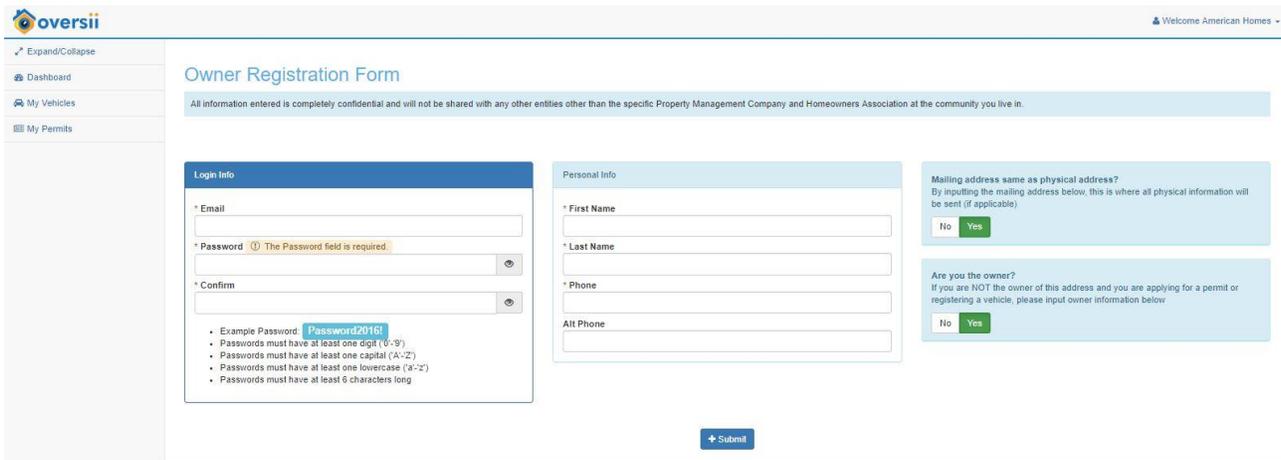
Vehicle registration is strongly recommended at your community. There are many benefits to this, mainly it is to identify vehicles that belong in the community, increasing safety. Please follow the instructions below to register your vehicle. If you have any questions, contact Jayna Van Den Einde with Kinney Management Services by email jayna@kinneymanagement.com or phone 480-508-4017 ***THERE IS NO CHARGE TO REGISTER VEHICLES.**

TO REGISTER A VEHICLE/S

STEP 1: Go to www.oversii.com, hover over “RESIDENTS / VISITORS” tab, click on “Vehicle Registration / Permits”



STEP 2: You will need to setup an account prior to registering your vehicle. Input the required info in the data field boxes. You will receive a verification email with a link to verify your email for security purposes.



STEP 3: Once your email is verified, login and click “REGISTER NEW VEHICLE” and then click “ADD NEW VEHICLE” and input the requested info in the data fields. Fill out the required info in the data fields and click “CREATE”.

